



# Ohio State Teleradiology Consultation

## Frequently Asked Questions

### 1. How does this service work?

The Ohio State Diagnostic Imaging Service offers interpretation of analog (film) and digital imaging studies. Typically, consultations received by 3 p.m. on an Ohio State business day will be interpreted that day. Those received after 3 p.m., and those received on weekends and holidays, will be reported the next business day. All images are evaluated by an Ohio State faculty radiologist and a report is sent to the referring veterinarian.

### 2. How do I submit a consultation?

Fill in our [Teleradiology Online Consultation Form](#).

Send your digital images as directed under question 3.

If you are mailing analog images or a CD, complete the online form and send images to the address below:

**Diagnostic Imaging Service**  
The Ohio State University Veterinary Medical Center  
601 Vernon L. Tharp St.  
Columbus, OH 43210-1089

### 3. What types of images can I send?

The Ohio State Diagnostic Imaging Service accepts analog films by mail, or DICOM images sent on CD or to the DICOM server. The following information is needed in order to send digital images to our DICOM server:

**AE Title: CVMDICOM**  
**Hostname: 140.254.66.216**  
**Port: 104**

Please consult your IT professional if you are having difficulty transmitting images as we may be unfamiliar with your particular system.

### 4. How do I know if you received my digital images?

Once we receive an online consultation form indicating you are submitting digital images to our server, we will check to see if your images have arrived. It is important that you indicate the patient's ID, the date and number of images so we can find the images on our server. We will call you if we cannot locate all of your images.

### 5. How do I know if you received my mailed images?

Unfortunately, there may be delays in the mail service that are beyond our control. Please call us if you have not received a report but feel you should have.

### 6. Can I send you my digital images by email?

We will not accept images for consultation by email. DICOM images are too large to be sent by email and are often converted to JPEG format by many systems. This conversion

results in information loss and therefore JPEG images are not considered to be of diagnostic quality.

### 7. What studies will you interpret?

We will interpret radiographs (analog or digital), computed tomography studies (CT) and magnetic resonance imaging studies (MRI). We do not provide consultations on ultrasound studies. Interpretation of ultrasound images is challenging due to the operator-dependent nature of ultrasonography. We will provide evaluation of images for AAHA certification. Please be sure to include the necessary AAHA paperwork with your images.

### 8. How much does an teleradiology consultation cost?

Radiographic studies - **\$60**

CT or MRI studies - **\$100**

AAHA Radiographic Certification - **\$100** (*Please be sure to include the AAHA forms found on their [website](#).*)

### 9. How do I pay for this service?

Billing is done at the end of each month.  
Mail checks made out to **Ohio State VMC** to:

**P.O. Box 715475**  
**Columbus, OH 43271-5475**

or pay online with a credit card at:

**[vet.osu.edu/vmc/hospital-payment](http://vet.osu.edu/vmc/hospital-payment)**.

You will be invoiced if payment is not provided at the time of service. Payment is expected within 30 days of billing. Interest of 1.75% per month (21% APR) will be assessed on all accounts with balances over 30 days.

For billing inquiries, please call Accounting at 614-292-1360.

### 10. How quickly will I get my report?

Consultation requests received:

On an Ohio State business day before 3 p.m. – report before the end of same business day.

On an Ohio State business day after 3 p.m. – report before the end of next business day.

Weekends or holidays – report before the end of next business day.

### 11. Do you offer STAT consultations?

Unfortunately, due to our own busy caseload and unanticipated faculty commitments, we cannot offer or guarantee STAT interpretations.

### 12. How do I contact you with questions?

Call Radiology at 614-292-1040.

Call Accounting for billing inquiries at 614-292-1360.