

Emergency Exam Fee Waiver

In an effort to enhance the experience for your clients and reduce the cost barrier associated with transfer or referral, we now offer an “**Emergency Exam Fee Waiver**” program for select companion animal (dog and cat) patients.

How it works

- Our goal is to be an extension of your practice and, therefore, **we do not want your clients to be assessed two examination fees for the same pet on the same day.**
- We will waive the examination fee, an **\$80 value**. A \$120 emergency fee will still apply. This waiver applies to pets presented to our emergency service. Fees related to specialty service examination or consultation remain.
- Additional costs will depend upon patient status, extent of diagnostic evaluation and therapeutic support required. An estimate for all services will be provided at the time of transfer and/or admission.
- For transfers and referrals, please contact one of our emergency clinicians and send a referral form along with any medical record information and imaging studies.

Eligible patients

- Any companion animal patient that is immediately transferred from your hospital to the emergency service at the Columbus or Dublin location for emergency care and/or stabilization after examination by a doctor in your practice.
- Any companion animal patient discharged by your practice and, later that day, presents to the emergency service at our Columbus or Dublin location for a related issue. Examples include: adverse vaccine reaction, post-surgical complication, or worsening of condition for which the patient was examined and treated earlier that day.
- We request a referral form, patient discharge, or invoice from the same-day examination in your practice so we can extend this benefit to your client.

In addition to this new program, the Ohio State Veterinary Medical Center Columbus and Dublin locations offer access to the only board-certified Emergency and Critical Care specialists and residents in central Ohio. Working together with emergency doctors, our clinicians provide state-of-the-art case management, especially for the most critically ill and injured companion animal patients.

We are here to serve and enhance the primary veterinary community. We strive to work in partnership with you to deliver the highest-quality care to your patients and their loving families. We thank you for your trust in us.

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