Ohio State Teleradiology Consultation
Frequently Asked Questions

1. How does this service work?
The Ohio State Diagnostic Imaging Service offers interpretation of analog (film) and digital imaging studies. Typically, consultations received by 3 p.m. on an Ohio State business day will be interpreted that day. Those received after 3 p.m. and those received on weekends and holidays, will be reported the next business day. All images are evaluated by an Ohio State faculty radiologist and a report is sent to the referring veterinarian.

2. How do I submit a consultation?
Use our Teleradiology Online Consultation Form, or fill out and print our Teleradiology Consultation Form. The printed form may be faxed to 614-292-3191. Send your digital images as directed under question 3. If you are mailing analog images, either complete the online form or send the printed form with images and payment to the address below.

   Diagnostic Imaging Service
   The Ohio State University Veterinary Medical Center
   601 Vernon L. Tharp St.
   Columbus, OH 43210-1089

3. What types of images can I send?
The Ohio State Diagnostic Imaging Service accepts analog films by mail, or DICOM images sent on CD or to the DICOM server. The following information is needed in order to send digital images to our DICOM server:

   AE Title: CVMDICOM
   Hostname: 140.254.66.216
   Port: 104

   Please consult your IT professional if you are having difficulty transmitting images as we may be unfamiliar with your particular system.

4. How do I know if you received my digital images?
Once we receive a consultation form indicating you are submitting digital images to our server, we will check to see if your images have arrived. It is important that you indicate the patient’s ID, the date and number of images so we can find the images on our server. We will call you if we cannot locate all of your images.

5. How do I know if you received my mailed images?
Unfortunately, there may be delays in the mail service that are beyond our control. Please call us if you have not received a report but feel you should have.

6. Can I send you my digital images by email?
We will not accept images for consultation by email. DICOM images are too large to be sent by email and are often converted to JPEG format by many systems. This conversion results in information loss and therefore JPEG images are not considered to be of diagnostic quality.

7. What studies will you interpret?
We will interpret radiographs (analog or digital), computed tomography studies (CT) and magnetic resonance imaging studies (MRI). We do not provide consultations on ultrasound studies. Interpretation of ultrasound images is challenging due to the operator-dependent nature of ultrasonography. We will provide evaluation of images for AAHA certification. Please be sure to include the necessary AAHA paperwork with your images.

8. How much does a teleradiology consultation cost?
Radiographic studies - $55
CT or MRI studies - $100
AAHA Radiographic Certification - $100 (Please be sure to include the AAHA forms found on their website.)

9. How do I pay for this service?
Payment is requested at the time of image submission. Mail checks made out to Ohio State VMC to:

   P.O. Box 715475
   Columbus, OH 43271-5475

or pay online with a credit card at:

   vet.osu.edu/vmc/hospital-payment.

   You will be invoiced if payment is not provided at the time of service. Payment is expected within 30 days of billing. Interest of 1.5% per month (18% APR) will be assessed on all accounts with balances over 30 days.

   For billing inquiries, please call Accounting at 614-292-1360.

10. How quickly will I get my report?
Consultation requests received:
On an Ohio State business day before 3 p.m. – report before the end of same business day.
On an Ohio State business day after 3 p.m. – report before the end of next business day.
Weekends or holidays – report before the end of next business day.

11. Do you offer STAT consultations?
Unfortunately, due to our own busy caseload and unanticipated faculty commitments, we cannot offer or guarantee STAT interpretations.

12. How do I contact you with questions?
Call Radiology at 614-292-1040. Fax 614-292-3191
Call Accounting for billing inquiries at 614-292-1360.